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Project Management – Traditional Framework

Project Initiation	Create Business Case	Establish Project Charter	Appoint Project Team	Set Up Project Office					
Planning and Design	Create Project Plan	Create resource plan	Create Financial plan	Create Quality Plan	Create Risk Plan	Create Acceptance Plan	Create Communications Plan	Create Procurement plan	Contract the Suppliers
Execution and Control	Time Management	Cost Management	Change Management	Quality Management	Risk Management	Acceptance Management	Com/tions Management	Procurement Management	Issue Management
	Timesheet Form	Expenses Form	Change Request Form	Quality Form	Risk Assessment Form	Acceptance Form	Project Status Report	Purchase Order Form	Issue Form
	Timesheet Registry	Expenses Registry	Change Registry	Deliverables Registry	Risk Registry	Acceptance Registry	Com/tions Registry	Procurement Registry	Issue Log
Closure	Project Closure Report	Post Implementation Review							

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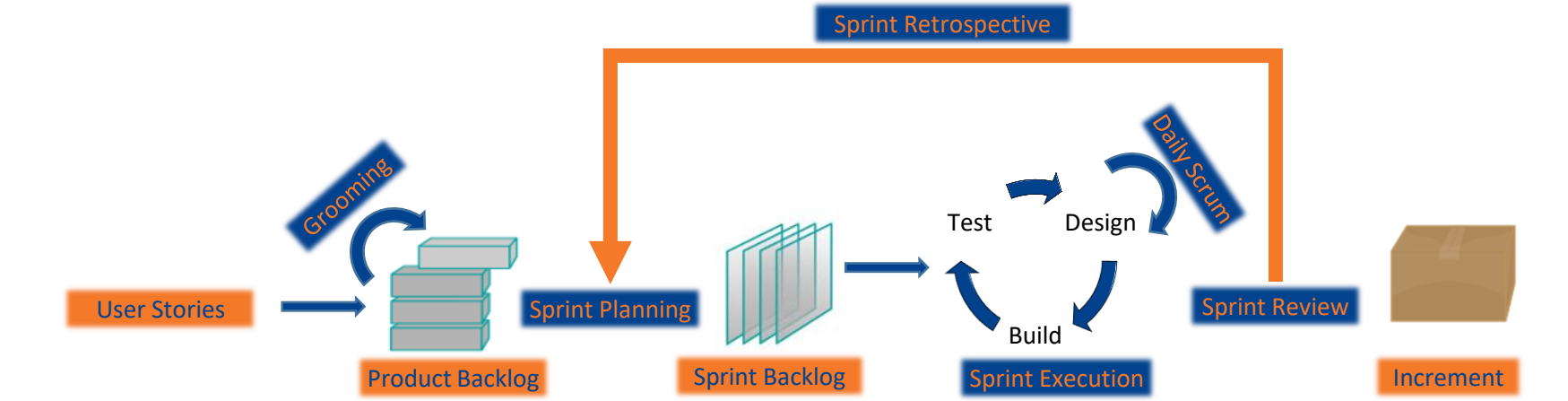
Project Management – Scrum Framework



Roles

- Product Owner
- Scrum Master
- Development Team

Metrics and Reports

Measuring Deliverables	Measuring Effectiveness	Scrum Reporting
Sprint Goal Success	Time to Market	Sprint and Release Burndown
Defect Density	ROI	Sprint Velocity
Team Velocity	Capital Redeployment	Scope Changes
Sprint Burn down	Customer Satisfaction	Team Capacity

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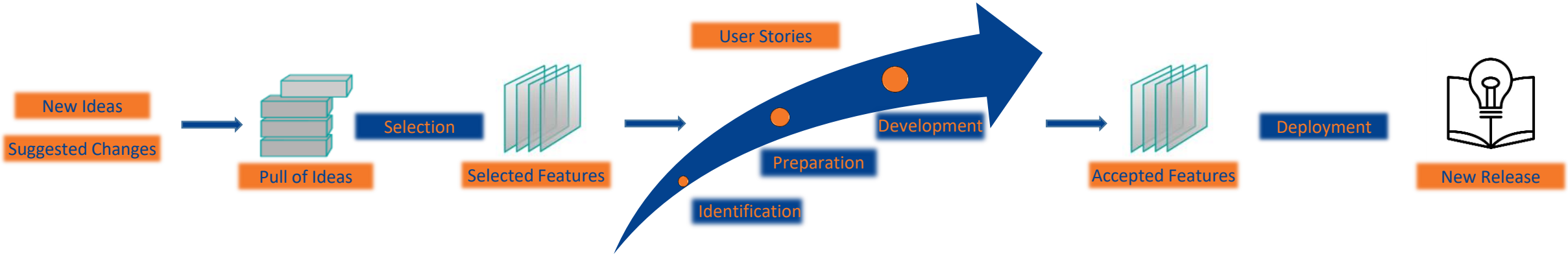
Project Management – Kanban Framework



Roles

- Service Request Manager
- Service Delivery Manager
- Kanban Team

Metrics and Reports

- Measuring Deliverables
  - Work In Progress (WIP)
  - Throughput
  - Distribution of Effort
- Measuring Effectiveness
  - Average Cycle time
  - Average Lead time
  - Cost of Waiting
- Scrum Reporting
  - Cumulative Flow Diagram
  - Lead and Cycle time Report
  - Burndown Report

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Project Management – Industries and Sectors

Banking

Front Office

- Call Centers
- Online Portals
- Wholesales
- Commercials
- Investment Banking

Middle and Back Office

- Customer 360
- KYC/ KYB
- Cards/ accounts
- Deposits
- Payments
- Mortgages
- Loans
- Investment products
- Transactions
- Straight lending
- Specialized finance
- Corporate finance
- Capital markets

IT

- Infrastructure
- Core Application
- External Applications
- Security and BCP

Insurance

Front End

- Client Portals
- Call Centers
- e-Claims

Middle and Back Office

- Property and Casualty (P&C)
- Life and Savings (L&S)
- Claims
- Pricing and Commissions engine
- Collections engine
- Loyalty programs

Financial Services

Payments

- Direct Credits/ Debits - SWIFT/ S€PA/ ACH
- Real Time Payments (FPS, IRIS, Osco, etc.)
- Recurring Payments
- Bill Payments and Mandates

Treasury

- Asset and Liability Management (ALM)
- Capital and Reserve Requirements
- Liasioning with Regulatory Bodies
- Liquid Investments in Government Securities
- Disaster management
- Back office operation

GRC

- Governance
- Risk
- Compliance

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